



Kaindl Distribution warrants its “FLOORING collection” in its original manufactured state to be defect-free with regard to abrasion resistance, light fastness, and resistance to staining.

PERFORMANCE WARRANTIES

SoCal 30 Year Triple Performance Warranty

Kaindl Distribution warrants SoCal Collection (Classic Touch) LAMINATE FLOORING in its original manufactured state to the original purchaser for a period of 30 years that the surface will not wear-through, fade, or stain under normal residential use.

Outer Banks 30 Year Triple Performance Warranty

Kaindl Distribution warrants Outer Banks (Classic Touch) LAMINATE FLOORING in its original manufactured state to the original purchaser for a period of 30 years that the surface will not wear-through, fade, or stain under normal residential use.

Dockside 30 Year Triple Performance Warranty

Kaindl Distribution warrants Dockside (Natural Touch) LAMINATE FLOORING in its original manufactured state to the original purchaser for a period of 30 years that the surface will not wear-through, fade, or stain under normal residential use.

Chevron 30 Year Triple Performance Warranty

Kaindl Distribution warrants Chevron (Classic Touch) LAMINATE FLOORING in its original manufactured state to the original purchaser for a period of 30 years that the surface will not wear-through, fade, or stain under normal residential use.

Homeland 30 Year Triple Performance Warranty

Kaindl Distribution warrants Homeland Collection (Classic Touch) LAMINATE FLOORING in its original manufactured state to the original purchaser for a period of 30 years that the surface will not wear-through, fade, or stain under normal residential use.

Saratoga 30 year Triple Performance Warranty

Kaindl Distribution warrants Saratoga Collection (Natural Touch) LAMINATE FLOORING in its original manufactured state to the original purchaser for a period of 30 years that the surface will not wear-through, fade, or stain under normal residential use.

Timber 30 year Triple Performance Warranty

Kaindl Distribution warrants Timber Collection (Natural Touch) LAMINATE FLOORING in its original manufactured state to the original purchaser for a period of 30 years that the surface will not wear-through, fade, or stain under normal residential use.

For light commercial applications, the above structural and performance warranties are available for SOCAL, OUTER BANKS, DOCKSIDE, CHEVRON HOMELAND, SARATOGA and TIMBER laminate flooring products for 5 years from the date of purchase. Kaindl Distribution warranties do not apply to restrooms or any other potentially wet areas in commercial buildings. Check with your retailer for the details of this warranty for the product you have purchased.

COMPENSATION UNDER THE GUARANTEE

All compensation under guarantee will be strictly in proportion to the market value of the goods in question. Determination of the market value is on the basis of the guarantee period. The compensation payable in the case of

Warranty Conditions

This warranty applies to all listed Kaindl laminate flooring installed in rooms subjected to normal use in accordance with the recommended use class specified by EN 685 (information available under: <http://www.kaindl.com/en/partner/trade-manufacturing/technical-downloads/>, Info Sheet No. 15). The warranty does not apply to use in wet or humid rooms. Failure to comply with installation, cleaning and care instructions, improper use, improper inappropriate conditions (e.g. unusual climatic, chemical or mechanical strain) will lead to an exclusion of claim under warranty. The warranty period begins on the day of purchase; it is not transferable and applies only to the original purchaser and original installation. The warranty does not restrict statutory warranty rights.

3-fold warranty

1. Resistance again friction wear

A claim under warranty is given as soon as the decorative layer is completely removed over an area of at least one square centimeter. Wear on the edges of the flooring planks are excluded from the warranty.

2. Light-fastness

Light-fastness in accordance with Level 6 of the “blue wool scale.” Test method in accordance with standard EN ISO 105-B02. This part of the standard describes a test method for determining the resistance of a dye to an artificial light source that is the equivalent of natural daylight. Natural aging is not covered by the warranty.

3. Resistance to staining

The effects of the following substances: acetone, hand crème, alcoholic beverages, natural fruit and vegetable juices, fats, coffee, cola drinks, nail varnish, or similar.

Installation

The Kaindl laminate flooring must have been installed in accordance with the installation instructions provided by Kaindl. The installation instruction provided by Kaindl are contained in the flooring packages. Detailed installation instructions are available at www.kaindl-us.com.

Treatment

Inappropriate conditions and improper treatment will lead to an exclusion of claim under warranty. Floors in professionally used areas must have a dirt trap. Compliance with the cleaning and care instructions (enclosed with every package) is prerequisite for a claim under warranty. The warranty does not cover normal signs of wear and tear.

Claims under warranty

Every claim must be made in writing and accompanied by the original purchase receipt. Claims under warranty must be submitted within thirty days after the occurrence of the defect. We retain the right to view the damage on site or have it viewed by a third party before acknowledging a claim.

Performance under warranty

Performance under warranty is based exclusively on the current value of the product. The current value of the product is ascertained on the basis of the stated warranty period. Performance under warranty is reduced as follows for these floor types used in private rooms:

SOCAL	reduces by 1/5 each 6 years of the original value.
OUTER BANKS	reduces by 1/5 each 6 years of the original value.
DOCKSIDE	reduces by 1/5 each 6 years of the original value.
CHEVRON	reduces by 1/5 each 6 years of the original value.
HOMELAND	reduces by 1/5 each 6 years of the original value.
SARATOGA	reduces by 1/5 each 6 years of the original value.
TIMBER	reduces by 1/5 each 6 years of the original value.

In professional areas performance under warranty is reduced by 1/5 every year on the basis of the product value when new. In the event a claim under warranty is acknowledged, replacements for the defective panels will be sent to the purchaser via the original place of purchase to the same extent and in consideration of the fair value. Installation costs shall be replaced with assumed by the purchaser; all other costs and damage caused by the defective product are not covered by this warranty. In the event Kaindl laminate flooring is no longer available in the requested décor, a replacement will be selected from the current program.